

# Sustainable Utility Management Workshop

Online for Hawaii Systems • Free Webinar • August 20, 2020

**WHEN:** August 20, 2020 • 10:00 a.m.– 3:00 p.m. (HAST)

## **DETAILS:**

This webinar will be conducted in two sections with a one-hour break in the middle. To obtain full CEU from the webinar, attendees must be present and participate in both parts of the webinar.

## **DESCRIPTION:**

This FREE webinar, originally developed by USDA and EPA, is intended to help rural and small systems and communities. It will provide background information on 10 key management areas for sustainable water and wastewater utilities, as well as instruction and assistance on how to conduct the utility assessment process and develop an action plan.

Main activities include discussion of the key management areas for becoming sustainable, a self-assessment exercise on improving outcomes, and information on practices, tools, and measures of success.

The information presented draws on the results of more than 140 workshops conducted by USDA, USEPA, trainers and TA providers from 2013 - 2016 across all 50 states. The content also draws on feedback from managers of rural and small systems who attended those workshops, and feedback from the trainers and TA providers who have conducted the workshops.

## **ABOUT THE ORGANIZERS?**

The Rural Development (RD) office from the United States Department of Agriculture, USDA, helps rural areas to develop and grow by offering federal assistance that improves quality of life. RD targets communities in need and then empowers them with financial and technical resources.

Rural Community Assistance Corporation (RCAC) provides training, technical and financial resources and advocacy so rural communities can achieve their goals.

## **WHO SHOULD ATTEND?**

The intended audience is rural and small water system boards of directors, managers, operators, clerks and staff who are looking to improve their overall management performance. It is ideal for those involved with water and wastewater and will benefit those who are operating multiple systems. This training is great for operators dedicated to one community or contract operators who service various communities.

## **Register online at:**

<https://www.events.rcac.org/assnfe/ev.asp?ID=2208>

**0.4 Hawaii Drinking Water CEUs are available.**

## **MORE INFORMATION?**

Contact Barry Pollock: [bpollock@rcac.org](mailto:bpollock@rcac.org) • (808) 798-0188

There is no registration fee! Please register early, as space is limited. Register online at <https://www.events.rcac.org/assnfe/ev.asp?ID=2208>

For registration questions, contact RCAC at [registration@rcac.org](mailto:registration@rcac.org) • (916) 447-9832 ext. 1429.



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